

We focus on technology so you can focus on care

VCPI CARE PROGRAM

Commit. Advocate. Respond. Empower.
VCPI delivers reliable technology and a dedicated IT service team that focuses on you, so you can focus on care.



The VCPI CARE Program

VCPI CARE Program

A New Way to CARE

Commit. Advocate. Respond. Empower.

Every day, it's the promise you make to your health care community. And it's at the heart of VCPI's CARE Program promise to you: reliable technology and a dedicated IT service team that focuses on you, so you can focus on care.

Commit - We dedicate a CARE Team to each client that includes technology specialists tailored to the services provided, to act fast and effectively on your behalf.

Advocate - A Consulting CIO leads each CARE Team, developing a deep understanding of your business systems, applications, users and processes to provide timely and effective technology solutions designed to innovate your business.

Respond - We quickly and actively engage with you at all levels to ensure technology enables you to focus on care.

Empower - We offer a suite of technology tools, training, services and support that will inspire confidence and empower independence for your end users.



877.908.VCPI | www.vcpi.com

VCPI CARE Program Components

Your VCPI Advantage

About VCPI

LTPAC IT solutions built on reliable everyday service

VCPI's CARE Program is a transformative company-wide initiative focused on delivering long-term and post-acute care IT solutions, built on reliable everyday service.

As a VCPI client, you will have a dedicated CARE Team of VCPI professionals to ensure the highest levels of technical acumen and accountability. Led by a CCIO, your CARE Team members are tailored to your customized solution and may include a Technical Account Manager, Systems and Network Engineer, Project Manager, Clinical and Financial Health Care Application Support, Service Desk Team and/or Client Services. Your CARE Team becomes intimately familiar with your business needs, applications, personnel and processes. As a result, you'll see improved communication, faster and more accurate responses, increased technology uptime and more customized and innovative IT solutions.

The end-to-end support you need, from the technology leader dedicated to LTPAC

With VCPI, you get a commitment that goes beyond best-in-class IT solutions. We exclusively serve the LTPAC market, and solve its unique business challenges to better enable you to provide quality care to your residents and patients. Your satisfaction and success are our top priority.

Contact VCPI at 1-877-908-8274 or visit www.vcpi.com today.

Since 2000, VCPI's customized IT solutions have solved business challenges inherent in the long-term and post-acute health care (LTPAC) industry and have enabled clients to focus on taking care of patients and residents. Headquartered in Milwaukee, Wis., our nationwide client base relies on VCPI (Virtual Care ProviderSM) experts to deliver innovative and LTPAC-exclusive solutions.

